Additional Ordering Information

We understand that some families don't use credit cards or online forms of payment. We believe it's a moral obligation to make sure everyone is able to view their images. To ensure that all families have access and the ability, we've added some additional steps in case a family comes to you with the following questions.

I never received a link to my gallery, or saw my images.

We truly want you to rely on our customer service team to help out your families. If a family doesn't receive their link to the email address we were given, have them contact us directly at ***952-473-2142*** or ***info@k-photography.com*** to get access to their gallery. We also audit all of our galleries after retake day to print out a paper contact sheet and mail them to you of only the galleries without any views, so parents can type the personal link in and view the images online.

I see the photos online, but how do I order using cash or check?

If a family sees the photos online, but doesn't use credit cards or an online form of payment, they can contact us at our customer service line and we'll walk through the ordering process together while the parent is viewing the gallery online. Once at the end of the order, we will place the order on hold and note that it will be sent through after receiving cash or check in the mail. Include the parent and student's name, and cash or check can be mailed to us at:

Kemmetmueller Photography
18336 Minnetonka Blvd
Deephaven, MN 55391

The order will be confirmed and submitted once we receive payment.

I don't have a computer or smart phone. How do I order?

If a family doesn't have a computer or smart phone, they can call our customer service line and request a paper order form. We will mail the paper order form to the address they provide, and they can mail it back with cash or check to our address listed above.

Please note that since this process removes the ability to pick multiple poses, a custom crop, multiple backgrounds, or a yearbook photo, this should be a last resort option because we want all families to access the full scope of the customization abilities we offer. **Using a friend or relative's phone to view the gallery is often a great option to walk through the process with us over the phone to ensure they have the full experience.**